



Serving Southwest Iowa
Therapy, Groups, Assessments
PCIT, EMDR, Psychiatric Services
Team Meetings, Aftercare Program
www.therapyplaceinc.com

Email: office@therapyplaceinc.com
Mailing Address: P.O. Box #1
Panama Iowa, 51562
*Offices In: Atlantic, Council Bluffs, and
Waterloo*

Checklist for TPI, Inc. Clinical Business Files

The following needs to be filed in a business file for ALL clinical clients for TPI, Inc.

- Welcome letter
- Identifying intake information
- Identifying medical information
- Service Consent form
- Client Rights form
- Consent for electronic communication
- Advance Psychiatric directive form
- Consent for Telemental Health services (if applicable)
- Any ROI signed by client at Intake
- Crisis form- Clean sweep
- Insurance form – Therapist to fill out and sent to support staff and billing person
- Copy of the insurance card for file.
- Note: No treatment plans, reviews, testing, or case notes go into the business file
- Discharge summary 30 days after discharge from services to close out the business file
- Clinician's name: _____
- Client's name: _____
- Date:

CC: Client File/Business File



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Welcome to Therapy Place, Inc.! We are committed to providing you with excellent service. In order for our work together to be productive, it is important that expectations be clearly defined.

What you can expect from us:

1. The information you share with us will be kept confidential.
2. To notify you as soon as possible if your provider has to cancel your appointment and to make arrangements with you to reschedule.
3. To make every effort to be on time and to return your phone calls.
4. To work with you to set achievable goals and assist you in making progress towards these goals.

What we expect from you:

1. To be involved in setting your goals for therapy and to make progress.
2. To attend scheduled appointments or call 24 hours in advance to cancel.
3. To take financial responsibility by pre-authorizing treatment with your insurance company, paying co-payments / co-insurance at time of service and keeping your account current if applicable. Some exceptions may apply.

Fees:

Evaluations: Therapist--\$250.00 Nurse Practitioner--\$300.00
Therapy Sessions: 60minute - \$200.00; 45minute – \$150.00; Family with or without client - \$175.00
Medication Checks: \$150.00; Group- \$50.00 an hour; Crisis Session- 200.00
No Show/Late Cancel Appointments for ALL insurance except Title 19: \$25.00

Insurance:

If you are using health insurance, including Title 19, you will need to verify coverage prior to your first visit. If your insurance company covers our services, and if I am a provider for your insurance company, our office will bill your company after each visit. If your coverage is contracted with your HMO or PPO, you are only responsible for the required copayment and co-insurance. Co-payments/co-insurance is due before each session. If you do not have coverage, payment is expected on the day of your session in consultation with your therapist.

In case of an emergency: Please call your therapist and/or go to your nearest emergency room.

I understand that for two scheduled appointments with a no show/no call and/or canceling 3 scheduled appointments, I forfeit the right to remain a client of Therapy Place, Inc. depending on the circumstances and in consultation with your therapist.

I have read the above information and my signature indicates my acceptance of the terms of this agreement.

Provider for Therapy Place, Inc.
File/Business File

Client or Parent/Guardian

DatCC: Client



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DATE: _____ REFERRED by: _____

CLIENT INFORMATION

Name: _____ Gender: _____

Address: _____

City, State, Zip: _____

Home Phone: _____ Social Security #: _____

Cell Phone: _____ Date of Birth: _____ Age: _____

In Case of an Emergency, whom may we contact on your behalf? _____

Relationship to you: _____ Address: _____

Phone: _____ Alternative Phone: _____

EMPLOYMENT & EDUCATION

Employer: _____ Occupation: _____

Employer Address: _____ Work Phone: _____

Elementary/High School: _____ Grade/Graduation Date: _____

College/Technical Program: _____ Year/Graduation Date: _____

Military Branch: _____

Where do you prefer to receive calls? (Check) Home: _____ Work: _____ Cell: _____

When is the best time to reach you? Time: _____ Days: _____

May we leave messages with you? (Check) Home: _____ Work: _____ Cell: _____

MARITAL STATUS

Single _____ Married _____ Separated _____ Divorced _____ Widowed _____

Living with _____

Spouse or Domestic Partner's Name: _____

Employer: _____ Occupation: _____ Work Phone: _____

Education Level: _____

IF CLIENT IS A CHILD—COMPLETE THE FOLLOWING:

Child Lives With

Both Parents: _____ Mother: _____ Father: _____ Other (specify): _____

Parent (1) Name: _____ **Parent (2) Name:** _____

Address _____ Address _____

City, State, Zip _____ City, State, Zip _____

Occupation _____ Occupation _____

Employer _____ Employer _____

Employer Address _____ Employer Address _____

Employer Phone _____ Employer Phone _____

If deceased, cause of death _____ **If deceased**, cause of death _____

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NAME: _____

DATE: _____

AUTHORIZATION of Insurance Company Payment & Communication

I authorize the release of confidential information including professional opinions, reports of tests, exams, treatment summaries, diagnosis and prognosis rendered to me or my dependent during the period of such care, to third party payers. I authorize and request my insurance company to pay directly for all insurance benefits otherwise payable to me. I agree to be responsible for payment (charges which are considered usual and customary) of all services rendered on my behalf or on behalf of my dependents.

Signature of Client/Guardian of Client: _____ **Date** _____

CONSENT to Communicate With Primary Care Physician

PRIMARY CARE PHYSICIAN:

Name of Doctor _____ Clinic Name _____

Address _____ Phone _____

In order to coordinate your care, we may need to contact your Primary Physician:

I hereby give my consent to such communication with my Primary Care Physician.

Signature _____ **Date** _____

I do **not** give my consent.

Signature _____ **Date** _____



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Medical Information

Name: _____ SSN #: _____ Date: _____

The reason I am here today is: _____

Please check the items below which apply to you in the past six months:

- | | |
|--|---|
| <input type="checkbox"/> change in appetite | <input type="checkbox"/> worried about your appearance |
| <input type="checkbox"/> loss of weight | <input type="checkbox"/> forgetfulness or memory problems |
| <input type="checkbox"/> weight gain | <input type="checkbox"/> anger |
| <input type="checkbox"/> binge or purge | <input type="checkbox"/> verbal fighting |
| <input type="checkbox"/> worried about your weight | <input type="checkbox"/> physical fighting |
| <input type="checkbox"/> trouble sleeping | <input type="checkbox"/> sexual problems |
| <input type="checkbox"/> high energy | <input type="checkbox"/> difficulty concentrating |
| <input type="checkbox"/> low energy | <input type="checkbox"/> racing thoughts |
| <input type="checkbox"/> restless/difficulty sitting still | <input type="checkbox"/> sad or depressed |
| <input type="checkbox"/> anxious or nervous | <input type="checkbox"/> crying spells |
| <input type="checkbox"/> loss of interests | <input type="checkbox"/> thoughts of suicide |
| <input type="checkbox"/> feel like mind playing tricks | <input type="checkbox"/> self hurt/harm |

Have you ever had counseling/therapy or medication for any of the above? _____ Yes _____ No
 If "Yes," where _____ when _____ with whom _____

Have you been hospitalized for any of the above? _____ No. If "Yes," reason _____
 If "Yes," where _____ when _____ what Doctor _____

When did you last have a complete physical exam? _____

Who is your Primary Physician? _____

How do you rate your overall health? _____ Excellent _____ Good _____ Fair _____ Poor

What is your main concern about your health? _____

Any other medical problems? Please describe _____

Do you have any **Allergies or Drug Sensitivities**? If "Yes," describe: _____

Please complete the following regarding your current medication:

Name of Medication/Herbs	Prescription Yes/No	When Prescribed / Who Prescribed	Amount Daily	Reason



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Name: _____ SSN #: _____ Date: _____

Do you gamble: _____ Yes _____ No; how many times per month: _____

What percent of your monthly income do you spend per month on gambling: _____?

Do you use Tobacco? _____ Yes _____ No

Do you use Caffeine _____ Yes _____ No

Do you use other Substances: _____ Yes _____ No What substances: _____

Prior Treatment History: _____

Do you abuse over the counter drugs or prescription drugs? _____

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SERVICES CONSENT FORM

We, the undersigned, agree to accept services for ourselves and/or family from Therapy Place, Inc., (Therapy Place) that provides therapeutic, support services, psychiatric evaluation, and medication management to families, couples, and individuals in the context of their families.

We understand that in the course of treatment or supportive services, many subjects will be discussed. Some of these subjects may be, but are not limited to: age, educational achievement, family background, prior treatment efforts, family relationships, marital issues, sexuality, violence, leisure activities, drug/alcohol usage, medical involvement, housekeeping, shopping/other habits, hygiene and past psychiatric treatment.

We understand that Therapy Place is a private service that endeavors to provide a safe place for people to converse about their concerns. You may be invited to construct new ways of understanding your present situation and you will be asked to think about how you might change that situation should you wish to do so.

No information identifying you or your family will be released or disclosed without written consent by a parent or your legally designated representative. You may be asked to sign specific releases of information to any other individuals or agencies which Therapy Place staff deem important to communicate with, in the best interests of your family. Therapy Place will not knowingly utilize any treatment or procedure which is experimental, controversial, or carries an intrinsic risk. You have the right to ask questions about any procedures used during therapy.

I agree to allow Therapy Place staff to transport myself/child to and/or from therapy sessions, support services, or psychiatric services if applicable.

Any grievance concerning the quality of services provided by Therapy Place should be made in writing to the President of Therapy Place, Inc. A review of the grievance will take place within thirty days.

This agreement was entered into and signed on the ____ day of _____

on behalf of _____ by:

 (Client signature)

 (Signature of parent/guardian
 (If client under age 18)

 (Date)

 (Relationship to client)

 (Witness to signature)

This agreement will remain in effect until one year after the family's/individual's involvement with Therapy Place, Inc. has been discharged. *Signature(s) indicate the form was read, understood, and agreed on by the client/parent/guardian.

CC: Client File/Business File



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CLIENT RIGHTS

Your rights as a client are as follows:

1. You have the right to ask questions about any procedures used during therapy. If you wish, I will explain my usual approach and methods of therapy to you.
2. You have the right to decide not to receive therapeutic assistance from this agency. If you wish, I will provide you with the names of other qualified professionals in this area.
3. You have the right to end therapy any time without any moral, legal, or financial obligations other than those already incurred, unless ordered by the court.
4. As a client, you should know that there are certain situations in which I am required by law to reveal information obtained during therapy to other persons or agencies without your permission. I am not required to inform you of my actions in this regard. These situations are as follows:
 - A. If you threaten grave bodily harm or death to another person, I am required by law to inform the intended victim and the appropriate authorities.
 - B. If a court of law issues a legitimate subpoena, I am required by law to provide the information specifically described in the subpoena.
 - C. If you reveal information relative to child abuse or neglect, I am required by law to report this to the appropriate authorities.
 - D. If you are in therapy as a result of a court order, I am required to report progress to the court.

(Client signature)

(Signature of parent/guardian
(If client under age 18)

(Date)

(Relationship to client)

(Witness signature)

PLEASE NOTE: NO ONE WILL BE REFUSED SERVICES DUE TO INABILITY TO PAY. WE WILL NOT DISCRIMINATE BASED ON RACE, COLOR, NATIONAL ORIGIN, DISABILITY, RELIGION OR SEXUAL ORIENTATION.

*Signature(s) indicate the form was read, understood, and agreed on by the client/parent/guardian.



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Consent to Use of Electronic Communication and Patient Rights

CONDITIONS FOR USE OF ELECTRONIC COMMUNICATION

Therapy Place, Inc will use reasonable means to maintain security and confidentiality of electronic communication information sent and received. Please acknowledge and consent to the following conditions:

1. Electronic communication may include, but is not limited to, email, text messaging, facsimile, social media, etc.
2. Therapy Place, Inc will work with you to avoid disadvantages (such as too much risk to your privacy or using electronic communication) when a face-to-face visit appears to be necessary. It is also important to understand that at times, email communication or cell phone communication including text message content between you and your therapist may be misinterpreted due to lack of eye contact, vocal tone, and attending to facial expressions between client and therapist. If you are unsure about the intent or content of an email or the intent of the therapist via cell message or conversation, you are encouraged to discuss concerns/questions and ask for clarification.
3. Electronic communication is not appropriate for urgent or emergency situations. We will do our best to respond within 3 days. If you have not received a response after 3 days, please call to speak directly with us at (712)254-9018. If you're experiencing an emergency, call 911 or your local emergency room.
4. Electronic communication should not be used for communication regarding sensitive or life-threatening subjects, such as suicidality, spouse or child abuse, chemical dependency, etc.
5. Electronic communication related to health consultation may be recorded in your medical record, just as telephone calls and sessions are.
6. If you frequently contact your therapist via email or phone outside of your normal session, it is important to understand that your therapist will bill you for a portion of his or her time, based on his or her regularly hourly rate as agreed upon. As the therapist sees numerous clients per week, the therapist may receive numerous emails and calls each week from many clients.
7. To protect your privacy, please understand that it is against Therapy Place, Inc, professional ethics to link with clients through any social media platform (ex. Facebook, Twitter, Instagram, etc).



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RISKS OF USING ELECTRONIC COMMUNICATION

Transmitting information by electronic communication has risks to consider. These include, but are not limited to, the following:

1. Electronic communications can be altered, intercepted, forwarded or used without authorization or detection.
2. Electronic communications can be circulated, forwarded and stored in paper and electronic files.
3. Electronic communications senders can type in the wrong email address/phone number.
4. Electronic communications may be lost due to technical failure during composition, transmission and /or storage.

CLIENT ACKNOWLEDGEMENT AND AGREEMENT

I have read and fully understand the information in this authorization form. Consent to the Electronic communication conditions and agree to abide by the guidelines listed above, as well as understand and accept the risks associated with the use of unsecured Electronic communications. I further understand that, as with all means of Electronic communications, there may be instances beyond the control of the health care provider where information may be lost and inadvertently exposed, such as during technical failures. By signing below, I acknowledge the privacy risks associated with using electronic communications and authorize Therapy Place, Inc to communicate with me or any minor dependent/ward for purpose of mental health and/or substance use advice, education, and treatment.

Signature of Client: _____ Date: _____

Signature of Parent/Guardian
(If required): _____ Date: _____

Signature of Therapist: _____ Date: _____

CONSENT FOR ELECTRONIC SESSION RECORDING

With the client's or parent/guardian's consent, it may be found beneficial for certain aspects of a therapy session to be tape recorded, videotaped, or photographed. The recordings will only be used for the following purposes: to retain important information in client files that can benefit the overall treatment plan in future sessions or to allow students who are coming into the mental health field to gain insight and further their education. The use of this technique is entirely up to the client or parent/guardian and can be amended at any time

Client or Guardian Signature: _____ Date: _____



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Psychiatric Advance Directive – To be used on all MCO Clients

I currently have a Psychiatric Advance Directive.

I do not have a Psychiatric Advance Directive. I understand that I can follow-up on this option with the information provided below. If such a document is completed I will provide a copy to this agency.

Psychiatric advance directives are relatively new legal instruments that may be used to document a competent person's specific instructions or preferences regarding future mental health treatment. Psychiatric advance directives can be used to plan for the possibility that someone may lose capacity to give or withhold informed consent to treatment during acute episodes of psychiatric illness.

What can be included in a Psychiatric Advance Directive

- Crisis Symptoms
- Medication Choices
- Hospital Choices
- Emergency Contacts
- Relapse/Protective Factors
- Instructions to Staff
- Other Instructions

For More information on what you can include in a Psychiatric Advance Directive, log on to www.nrc-pad.org

It is advised that you seek legal counsel when completing this document. Iowa currently does not have a specific Psychiatric Advance Directive Form.

Signature

Date

CC: Client File/Business File



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Date: _____

Clean Sweep: Crisis Safety Plan; Protecting Suicidal Clients

1. Warning Signs (Discuss and determine any changes that have occurred in behavior, speech, or thought content):

2. Coping Strategies (using the warning signs, identify coping strategies they have used in the past OR teach and discuss new coping strategies that can be implemented. Discuss reasons to live during this step as well):

3. Social Distractions (Identify people (not family) and social settings that will provide a distraction and increase the youth's social connection):

4. Social Support (Identify specific family/close friends that you can inform about the youth's moments of crisis. These people should be on board for being a point of contact):
Name: _____ Number: _____ Notified: _____
Name: _____ Number: _____ Notified: _____
Name: _____ Number: _____ Notified: _____
5. Professional Support (Discuss personal, local, and national mental health support they can access during a crisis) During business hours the client will contact their individual therapist as they're in the best position to be helpful and coach them properly. A crisis session should occur if possible prior to ER. **Therapy Place Inc. 712-254-9018; Suicide hotline: 1-800-273-TALK**
Name: _____ Number: _____
Name: _____ Number: _____
Name: _____ Number: _____
6. Client will access the local hospital in an emergency. Client will go directly to the hospital or call 911.
7. Eliminating Means (SAFETY SWEEP) (Discuss and identify any access to lethal means):

Steps will be taken in order, Level 1, Level 2, Level 3. Client will attempt those three levels before calling the identified therapist. If the client has tried all levels and still cannot manage the client will then follow through with Level 6 as specified above.

Client Sign: _____ Practitioner Sign: _____

Copies made for client, social support, guardians (if under 18), and practitioner



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AUTHORIZATION FOR RELEASE OF INFORMATION

I, the undersigned, authorize the Release the following information:

- | | |
|---|--|
| <input type="checkbox"/> Attendance Only | <input type="checkbox"/> Substance Use Disorder Diagnosis and Treatment |
| <input type="checkbox"/> Diagnosis | <input type="checkbox"/> Substance Use Disorder Diagnosis and Treatment |
| <input type="checkbox"/> Diagnostic assessment | <input type="checkbox"/> Reports including Diagnosis, Attendance, Participation, Recommendations, Participation, Progress and Prognosis. |
| <input type="checkbox"/> Evaluation/Testing results | <input type="checkbox"/> Termination/Discharge Summary |
| <input type="checkbox"/> Mental health treatment | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Health/Medical Information including HIV | |
| <input type="checkbox"/> Case Consultation | |

Information to be released (**please circle**) _ TO: _ FROM: _ BOTH TO & FROM:

Name:		Phone:	
Company:		Fax:	

Regarding:

CLIENT/FAMILY NAME: _____
 ADDRESS: _____
 PHONE: _____

- The purpose for this disclosure is to facilitate effective treatment service coordination.
- A photocopy or exact reproduction of this form for release of information shall have the same effect as the original.
- This authorization will automatically expire one year from the date of signature unless a shorter period is specified (specific number of days/months): _____
- I understand that I may revoke this authorization at any time, except to the extent that information has already been released as authorized by giving written notice to Therapy Place, Inc., or their representative.
- I understand I have the right to review the disclosed information by contacting the office of Therapy Place, Inc. Once this authorization has expired or has been revoked, it can be renewed only by proper execution of another authorization.
- I acknowledge that information to be released may include material that is protected by state and/or federal law, including applicable mental health, alcohol/drug abuse, HIV/AIDS information, or all of these. My signature authorizes release of only the information specified above.
- I understand that information authorized by this consent cannot be released to anyone other than those listed above unless I give written permission. *Signature(s) indicates client/parent/guardian given a copy of the confidentiality/privacy policy for Therapy Place, Inc.

 (Client signature)

 (Signature of parent/guardian
 (If client under age 18))

 (Date)

 (Relationship to client)

 Witness
 (Signature of Witness)



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CONSENT TO PROVIDE TELEMENTAL HEALTH SERVICES:

I/We understand that telemental health is the use of electronic information and communication technologies by a health care provider to deliver services to an individual when he/she is located at a different site than the provider; and hereby consent for providing health care services to me via telemental health by:(clinician’s name)_____.

I/We understand that the laws that protect privacy and the confidentiality of medical information also apply to telemental health. As always, your insurance carrier will have access to your medical records for quality review/audit.

I/We understand that I will be responsible for any copayments or coinsurances that apply to my telemedicine visit.

I/We understand that I have the right to withhold or withdraw my consent to the use of telemental health in the course of my care at any time, without affecting my right to future care or treatment. I may revoke my consent orally or in writing at any time by contacting Therapy Place, Inc. at 712-254-9018. As long as this consent is in force, mental health services may be provided to me via telemental health without the need for me to sign another consent form.

No information identifying you or your family will be released or disclosed without written consent by you or a parent or your legally designated representative. You may be asked to sign specific releases of information to any other individuals or agencies which Therapy Place staff deem important to communicate with, in the best interests of you and/or your family. Therapy Place will not knowingly utilize any treatment or procedure which is experimental, controversial, or carries an intrinsic risk. You have the right to ask questions about any procedures used during therapy.

Any grievance concerning the quality of services provided by Therapy Place should be made in writing to the President of Therapy Place, Inc. A review of the grievance will take place within thirty days.

This agreement was entered into and signed on the _____ day of _____

on behalf of _____ by:

 (Client signature or Parent if client under the age of 18)

 (Relationship to client)

 (Date)

 (Client email address)

 (Witness to signature)

 (Client phone number)

Email Address:_____

This agreement will remain in effect until one year after the family’s/individual’s involvement with Therapy Place, Inc. has been discharged. *Signature(s) indicate the form was read, understood, and agreed on by the client/parent/guardian. DS - 2-16-19-3-05-19-4/17/19



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Patient Health Questionnaire (PHQ-9)

Patient Name: _____ **Date** _____

	Not at all	Several days	More than half the days	Nearly every day
1. Over the <i>last 2 weeks</i> , how often have you been bothered by any of the following problems?				
a. Little interest or pleasure in doing things	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Feeling down, depressed, or hopeless	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Trouble falling/staying asleep, sleeping too much	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Feeling tired or having little energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Poor appetite or overeating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Feeling bad about yourself or that you are a failure or have let yourself or your family down	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Trouble concentrating on things, such as reading the newspaper or watching television.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Moving or speaking so slowly that other people could have noticed. Or the opposite; being so fidgety or restless that you have been moving around a lot more than usual.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Thoughts that you would be better off dead or of hurting yourself in some way.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. If you checked off any problem on this questionnaire so far, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?				
	Not difficult at all	Somewhat difficult	Very difficult	Extremely difficult
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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PHQ-9* Questionnaire for Depression Scoring and Interpretation Guide

For physician use only

Scoring:

Count the number(#) of boxes checked in a column. Multiply that number by the value indicated below, then add the subtotal to produce a total score. The possible range is 0-27. Use the table below to interpret the PHQ-9 score.

Not at all (#) ___ x 0 = x
 Several days (#) I = x 2
 More than half the days (#) = x 3 =
 Nearly every day (#)

Total score:

Interpreting PHQ-9 Scores		Score	Actions Based on PH9 Score
			Action
Minimal depression	0-4	<4	The score suggests the patient may not need depression treatment
Mild depression	5-9		
Moderate depression	10-14	> 5 - 14	Physician uses clinical judgment about treatment, based on patient's duration of symptoms and functional impairment
Moderately severe depression	15-19		
Severe depression	20-27	> 15	Warrants treatment for depression, using antidepressant, psychotherapy and/or a combination of treatment.

* PHQ-9 is described in more detail at the McArthur Institute on Depression & Primary Care website
www.depression-primarycare.org/clinicians/toolkits/materials/forms/phq9/